

DECHELLIS CLIMATE WIZARD CW3 DUAL SYSTEM

\$3000 CASH BACK PROMOTION

A \$3000 Cash Back is available to the first 20 Dechellis Homes customers who choose to upgrade the ducted reverse cycle heating & cooling system included with their build package (from builder's basic range - 2 star heating, 3 star cooling), to a hyper-efficient Climate Wizard CW3 Dual System which includes a Braemar Natural Gas ducted heating (6 star).

The following Terms and Conditions (T&C) apply to the Dechellis Climate Wizard CW3 Dual System promotion "**Climate Wizard CW3 Cash Back Promotion**". Please read in full as participation in this promotion is deemed acceptance of these T&C, which also includes instructions and information about how to claim the \$3000 cash back.

Any questions relating to these T&C can be directed to AGN's Natural Gas Marketing Team. T: 1300 001 001 (option 7); Monday-Friday, 9am to 5pm ACST). E: agnpromotions@agig.com.au

Terms and Conditions

1. The Climate Wizard CW3 Cash Back Promotion is offered by Australian Gas Networks Limited ABN 19 078 551 685 (AGN), Level 6, 400 King William Street, Adelaide SA 5000. The \$3000 Cash back includes a \$500 contribution from Seeley International ABN 23 054 687 035.
2. Rite Price Heating and Cooling will facilitate appliance selection upgrades and provision of information regarding the Cash back offer to eligible customers.
3. The Climate Wizard CW3 Cash back Promotion claims will be administered by Australian Gas Networks Natural Gas Rebate Team with support from DMC Advertising Group ABN 61 074 595 887.
4. For the purpose of the Climate Wizard CW3 Cash back Promotion and these T&C, the use of "We" and "Us" collectively refers to Australian Gas Networks, Seeley International, Rite Price Heating & Cooling and DMC Advertising group as well as our agents and subcontractors. The use of "Homeowner", "Customer" and "Applicant" refers to Climate Wizard CW3 Cash back Promotion applicants.
5. Under the Climate Wizard CW3 Cash back Promotion, a \$3000 monetary incentive ("Cash back") can be claimed by the first 20 eligible applicants who select the Climate Wizard CW3 dual heating and cooling package (must include both the CW3 cooling system and a Braemar Natural Gas ducted heater) for a new home build project with Dechellis Homes.
6. Applicants must be aged 18 years or over to participate in this offer.
7. Homeowners are eligible to a single claim under the Climate Wizard CW3 Cash back Promotion per property.
8. A homeowner may claim Cash backs for multiple properties they build provided all other T&C are met.
9. The Climate Wizard CW3 Cash back Promotion is not valid in conjunction with the AGN \$500 gas ducted heating offer if the property has a single gas ducted heating appliance.
10. The Climate Wizard CW3 Cash back Promotion may be valid in conjunction with other AGN offers or promotions, e.g. a cash back on other natural gas appliances incentivised as part of the AGN New Home Appliance Rebate Promotion.
11. The gas ducted heating system must be connected to natural gas in order to be eligible to claim the Cash back. Appliances connected to LPG (liquefied petroleum gas) are not eligible for the Climate Wizard CW3 Cash back Promotion.
12. The Promotion Period is valid between 1 December 2022 until 30 June 2024.

13. The first 20 applicants will be determined at the point of appliance selection, noting however, that the Cash back cannot be claimed until the appliance is fully installed.
14. The homeowner will be responsible for managing their Cash back application after the appliance has been fully installed. The promotion will not be offered by Dechellis Homes as a point of sale discount.
15. The installation of the appliance must be finalised no later than 30 June 2024 to be eligible for the Climate Wizard CW3 Cash back Promotion, unless written approval is sought by Australian Gas Networks.
16. It is the responsibility of the homeowner/applicant to ensure they submit a completed application within the promotional period. Claim deadlines vary depending on the installation date of the appliance and are as follows:
 - a) Appliances installed between 1 January 2023 and 31 October 2023 (as determined by the date of installation on the relevant Certificate of Compliance). Applicant must lodge a Cash back application no later than 31 December 2023 to be valid.
 - b) Appliances installed between 1 November 2023 and 30 June 2024 (as determined by the date of installation on the relevant Certificate of Compliance). Applicant must lodge a Cash back application no later than 31 August 2024 to be valid.
17. Cash back applications will be reviewed and verified by AGN. Cash back will only be paid to applicants that satisfy all T&C of the Dechellis Climate Wizard CW3 Promotion.
 - a) Approved Cash backs are offered to applicants as an Electronic Fund Transfer (EFT) payment, facilitated by DMC Advertising Group.
 - b) Cash backs are not transferrable or assignable.
 - c) Cash back by EFT will only be paid to Australian bank accounts.
 - d) We do not accept responsibility if a Cash back EFT payment is made to the wrong bank account or person, as a result of incorrect details being provided by the applicant; however, payments rejected by a bank as a result of incorrect details being provided by the applicant will be reallocated for EFT once the applicant provides new bank account details.
 - e) We are not responsible for any payment delays if due to factors outside our reasonable control. e.g. if payment is delayed due to a technical outage impacting electronic banking systems.
18. A Cash back will not be approved if we deem the application has been falsified in any way. Any misrepresentation or provision of fraudulent information by the customer disqualifies claim of this Climate Wizard CW3 Cash back Promotion.
19. A Gas Certificate of Compliance is required to support the Cash back application detailing the Gas Ducted heater installation.
20. An electrical Certificate of Compliance is required to support the Cash back application detailing the Climate Wizard CW3 cooling system installation.
21. A gas meter number or Meter Installation Registration Number (commonly referred to as a 'MIRN') must be provided as part of a Cash back claim in order to verify the location of the homeowners' gas service. Failure to provide this information may delay review of a Cash back claim until the installation address can be verified in conjunction with a natural gas metered site or result in rejection of the claim if a natural gas metered site cannot be verified.
22. We may contact you per the details provided on your Cash back claim in order to verify details of your claim. If required, we may also contact any other tradespeople you list on your claim (e.g. gasfitter) for verification purposes. All Cash backs are subject to final approval, so we reserve the right to request additional information to support a Cash back claim.

23. We will collect personal information in order to conduct the Climate Wizard CW3 Cash back Promotion and we may disclose such information to third parties assisting with the execution of this promotion, any future promotions or campaigns and providers of data analysis. Cash back claims are conditional on this information being provided. We are bound by the Australian Privacy Principles in the Privacy Act 1988 (Cth). Applicants can opt out of receiving further communications, and can access and correct their personal information, by contacting us at agnpromotions@agig.com.au. The full Privacy Policy for this promotion can be found here: <https://www.australiangasnetworks.com.au/privacy-policy>
24. Nothing in these T&C are intended to exclude, restrict, or modify any consumer rights under the Competition and Consumer Act 2010 (Cth) or any other legislation which may not be excluded, restricted, or modified by agreement. Except for any liability that cannot be excluded by law, AGN (including its officers, employees, agents, and third-party service providers such as DMC) excludes all liability (including negligence) for any personal injury; or any loss or damage (including loss of property); whether direct, indirect, special, or consequential, arising in any way out of the Climate Wizard CW3 Cash back Promotion, including (but not limited to) arising out of the following: (a) any technical difficulties or equipment malfunction (whether or not under the control of AGN); (b) any theft, unauthorised access or third party interference; (c) any application, claim or offer that is late, lost, altered, damaged or misdirected (whether or not after the receipt by AGN); (e) any tax liability incurred by a Cash back Application or Payment; or (f) participating in the Climate Wizard CW3 Cash back Promotion or use of a Cash back payment.
25. We may cease the Climate Wizard CW3 Cash back Promotion (or vary any of the T&C) at our discretion, provided 7 days' prior written notice is given on the Promotions page of the Australian Gas Networks website and on the Cash back website (www.agnpromotions.com.au). If we conclude the Climate Wizard CW3 Cash back Promotion early, all eligible applicants who already selected the Climate Wizard CW3 Dual System will remain eligible to claim their Cash back once their appliance has been installed provided, they meet all other terms and conditions of the promotion.